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Attorneys for Defendants Polo Ralph Lauren Corporation; Polo
 Retail, LLC; Polo Ralph Lauren Corporation, doing business in
 California as Polo Retail Corporation; and Fashions Outlet of
 America, Inc.

**UNITED STATES DISTRICT COURT
 NORTHERN DISTRICT OF CALIFORNIA**

ANN OTSUKA, an individual; JANIS KEEFE,
 an individual; CORINNE PHIPPS, an
 individual; and on behalf of all others similarly
 situated,

Plaintiff,

v.

POLO RALPH LAUREN CORPORATION, a
 Delaware Corporation; et al.,

Defendants.

Case No. C07-02780 SI

**DECLARATION OF KRISTI MOGEL IN
 SUPPORT OF DEFENDANTS'
 OPPOSITION TO PLAINTIFFS'
 MOTION FOR CLASS
 CERTIFICATION**

DATE: July 11, 2008
 TIME: 9:00 a.m.
 CTRM: 10, 19th Fl.
 JUDGE: The Hon. Susan Illston

1 I, Kristi Mogel, declare:

2 1. I am presently the Director of Human Resources for Polo Ralph Lauren ("Polo"). I
3 have served in this position since approximately June 2007. Previously, I was the Human Resources
4 Manager for Polo since the time I began my employment with the company on December 9, 2003.
5 Although my job title has changed, my responsibilities have remained the same. I have personal
6 knowledge of the facts set forth in this declaration, and if called as a witness, could and would
7 competently testify as set forth below.

8 2. I have human resources responsibilities over Ralph Lauren ("full-price stores") located
9 in San Francisco, Burlingame, Palo Alto, La Jolla, South Coast Plaza, Beverly Hills, Palm Desert and
10 Malibu (including all three Malibu stores, Men's, Women's and RRL). I also have responsibilities for
11 full-price stores located in Hawaii, Las Vegas, Phoenix and Colorado. In addition to my
12 responsibilities for the full-price stores, I also have responsibilities over Polo Rugby ("Rugby")
13 which has stores located in San Francisco, Palo Alto and Seattle.

14 3. Presently, my office is located in the Burlingame store. Previously, from the start of
15 my employment in December of 2003 to approximately May 2007, I based my office in the San
16 Francisco store.

17 4. My duties and responsibilities as the Director of Human Resources include employee
18 relations, talent acquisition, training and development, payroll administration, benefits and open
19 enrollment and knowledge of Polo's employment policies and practices.

20 **SALES ASSOCIATE COMPENSATION**

21 5. All sales associates in the California full-price stores, with the exception of sales
22 associates in the Burlingame store and sales associates in the Children's Department in the Beverly
23 Hills store¹, are compensated based on a draw versus commission compensation plan. The draw (also
24 referred to as "base rate" or "hourly rate") is equivalent to at least 1.5 times the minimum wage times
25 the number of hours worked by the sales associate in a pay period. Sales associates are compensated
26 the greater of their draw or net commission earnings. Senior sales associate earn a base salary versus

27 _____
28 ¹ There is also a sales associate in the Palo Alto store who is compensated base plus commission.

1 commission, whichever is greater. However, Senior Sales Associates are paid a salary, regardless of
2 the number of hours worked. Attached hereto as **Exhibits A, B, C and D** are the Sales Compensation
3 Handbooks for 2002, 2004, 2005 and 2006, respectively.

4 6. Sales associates in the Burlingame store are compensated based on a base draw, their
5 hourly rate times the number of hours worked, plus commission. Sales associates are compensated by
6 their base hourly rate plus any commissions they receive on top of the base hourly rate.

7 7. Sales associates in the Rugby stores are compensated at an hourly rate of pay and are
8 paid premium overtime, i.e., 1.5 times the their normal hourly rate whenever they work more than
9 eight hours in a day or 40 hours in a week.

10 8. Sales associates in the California full-price stores are expected to sell enough Polo
11 merchandise at their commission rate to cover their base salary on a consistent basis, for each pay
12 period. When a sales associate does not sell enough merchandise to cover their base rate for more
13 than two periods, the sales associate is coached by their manager to improve this selling skills and
14 may be provided with a written warning. If in the following quarter the sales associate again fails to
15 sell enough merchandise to cover his/her base for more than two pay periods, the sales associate is
16 provided with additional coaching and discipline.

17 9. A simple formula may be used to determine a sales associate's minimum sales
18 expectation. For example, if the sales associate's hourly rate is \$12.00/hour and the commission rate
19 is 8%, the hourly minimum sales expectation can be determined by dividing the hourly rate by the
20 percentage of commission. Under this example, the sales associate's hourly minimum sales
21 expectation is \$150/hour. The sales associate, to meet his her hourly minimum sales expectation,
22 should therefore sell at least \$150 of Polo merchandise an hour to meet his/her hourly minimum sales
23 expectation. Similarly, based on a work week of 40 hours, the same formula may be used. Therefore,
24 based on a weekly draw of \$480 (\$12/ hour times 40 hours) and a commission of 8%, the sales
25 associate must sell at least \$6,000 of Polo merchandise a week to meet his/her weekly minimum sales
26 expectation. To determine the pay period minimum sales expectation, the weekly minimum sales
27 expectation is multiplied by two (the number of weeks in a single pay period). Therefore, the pay
28 period minimum sales expectation is \$12,000.

10. In order for a sales associate to generate net commission earnings, he/she must exceed the minimum sales expectation, as described above. Sales associates are always paid their draw or base pay regardless of the amount of merchandise sold.

ARREARS PROGRAM

11. On April 18, 2004, Polo rolled-out an arrears program which applied to all sales associates in the California full-price stores hired after this date. Employees hired prior to April 18, 2004 were not subject to the arrears program. The arrears program was a productivity management program developed by Polo to encourage sales associates to meet their sales goals. Attached hereto as **Exhibit E** is a true and correct copy of "Special FY05 Addendum" which introduced the roll-out of the arrears program.

12. From April 18, 2004 - March 31, 2005, sales associates subject to arrears program had a 1 month grace period. Sales associates in the home collections department were given a 2 month grace period. From April 1, 2005 to the end of the arrears program, March 25, 2006, sales associates were given a 3 month grace period. Sales associates in the home collections department were given a 6 month grace period. During the grace period, sales associates' compensation was not subject to arrears. Attached hereto as **Exhibit F** is a true and correct copy of "FY2006 Comp Plan B Addendum" which sets forth the grace period policy in effect beginning April 1, 2005. Attached hereto as **Exhibit G** is a true and correct copy of "Fiscal 2007 Compensation Update" which terminated the arrears program effective March 25, 2006.

13. The program operated under the same formula as described above. Sales associates were expected to meet a minimum sales expectation which sufficiently covered their draw. Accordingly, based on the arrears program, using the example above, to cover their draw for an entire pay period, sales associates must sell at least \$12,000 of Polo merchandise in a single pay period. Under the arrears program, if a sales associate fell short of their minimum sales expectation and only sold \$8,000 of Polo merchandise in a pay period, the difference between what was sold (\$8,000) and the minimum sales expectation (\$12,000) was carried over to the next pay period and was added to the minimum sales expectation for that period. Therefore, as in this example, a sales associate must sell at least \$16,000 of Polo merchandise in order to cover his/her draw for the pay period generate

1 net commission earnings in the next pay period. The arrears policy affected the threshold sales point
2 which a sales associate must satisfy in order to generate net commission earnings, as the sales
3 associate would always be compensated their draw, and no earnings were ever deducted from a sales
4 associate's base rate during the arrears program.

5 14. Under the arrears program, the amount the sales associate fell short of the minimum
6 sales expectation in a pay period is carried over to the next pay period, until the sales associate has
7 fulfilled the minimum sales expectation. Under the foregoing example, if the sales associate in the
8 third pay period again fell short of the minimum \$12,000 sales expectation, say for instance selling
9 only \$11,000 of Polo merchandise in a pay period, he/she would have to sell \$17,000 of Polo
10 merchandise (as opposed to the initial expectation of \$12,000) before he/she could receive net
11 commission earnings. This is because the sales associate fell short of the sales expectation in the
12 second pay period by \$4,000 and by \$1,000 in the third pay period, for a total of \$5,000 that is carried
13 over to the next pay period. Therefore, in the fourth pay period, the sales expectation of \$12,000
14 increased by \$5,000 for a minimum sales expectation of \$17,000 that the sales associate must satisfy
15 in order to receive net commission earnings.

16 15. Under the arrears program, the amount short of the sales goal was carried over pay
17 period to pay period until the sales associate had satisfied the entire amount.

18 16. Under the arrears program, there was no impact on a sales associate's draw/base rate.
19 He/she was always guaranteed his/her draw/base rate.

20 17. During the roll-out of the arrears program, I had several meetings with the
21 management teams for the California full-price stores. We discussed the arrears program and how it
22 would effect sales associate's compensation, for those sales associate's subject to the arrears
23 program.

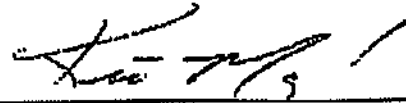
24 18. A manager, usually the General Manager, would review the arrears program with the
25 new hire associate as part of the new hire process.

26 19. Polo has a policy of requiring one-on-one coaching and improvement sessions ("one-
27 on-ones") between a sales associate and the their manager, in most cases the sales associate's
28 department manager but in some cases the General Manager. During on-on-ones, the manager,

1 among other things, reviews the sales associate's performance, including whether they have been
2 meeting their sales targets and, if subject to the arrears program, whether their commissions had ever
3 been subject to arrears.

4 20. On March 25, 2006, the arrears program was terminated. Only sales associates in the
5 full-price stores hired during April 18, 2004 - March 25, 2006 were ever subject to the program and
6 no sales associate was subject to the arrears program after March 25, 2006.

7 I declare under penalty of perjury that the foregoing is true and correct. Executed at Phoenix,
8 Arizona this 17th day of June, 2008.

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11 Kristi Mogel
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